



#### in pairs

- What do you love about your work?
- What are some of your biggest challenges?







#### in pairs

#### MINDFUL LISTENING

- How was the exercise?
- What is a hope you have for today?





#### debrief

What did you notice?



#### our agreements

- Co-created experience
- Sharing
- Confidentiality
- Take care of yourself



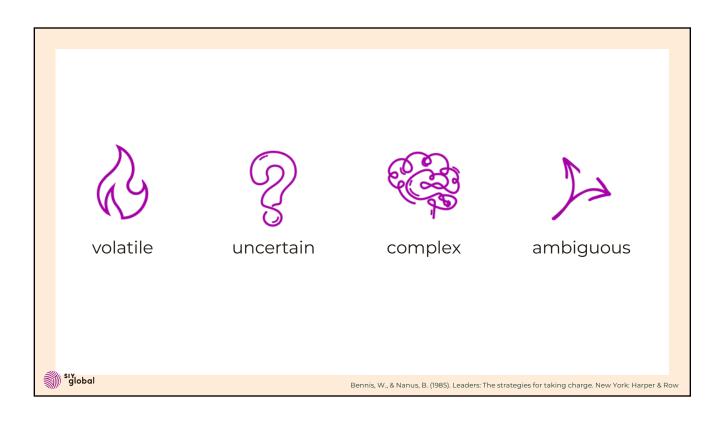
#### our agreements

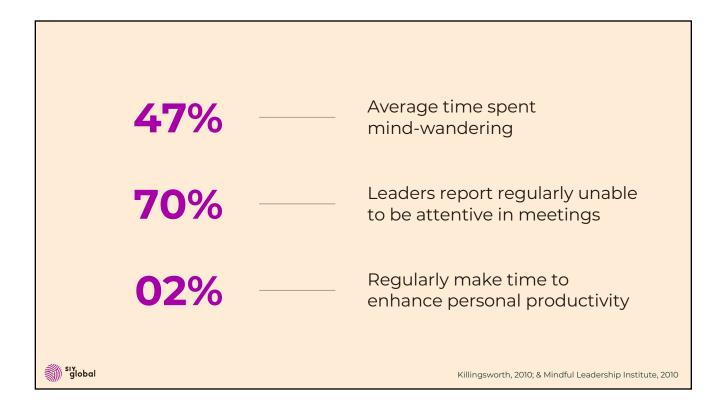
- Opt-in & Opt-out
- Technological patience
- Use video (if comfortable)
- Share by raising hand
- Stay connected

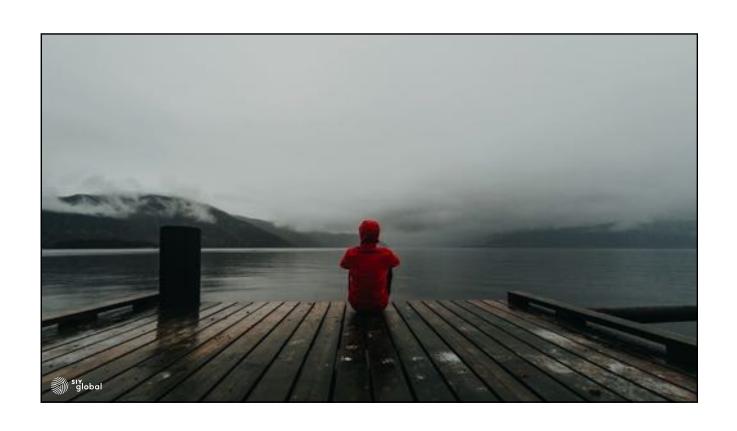














## emotional intelligence

"The ability to monitor one's **own** and **others'** feelings and emotions, to discriminate among them and to use this information to guide one's thinking and actions."



Salovey & Mayer, 1990



# 3 benefits



# what are the qualities you have observed in outstanding leaders?



#### stellar performance





#### well-being





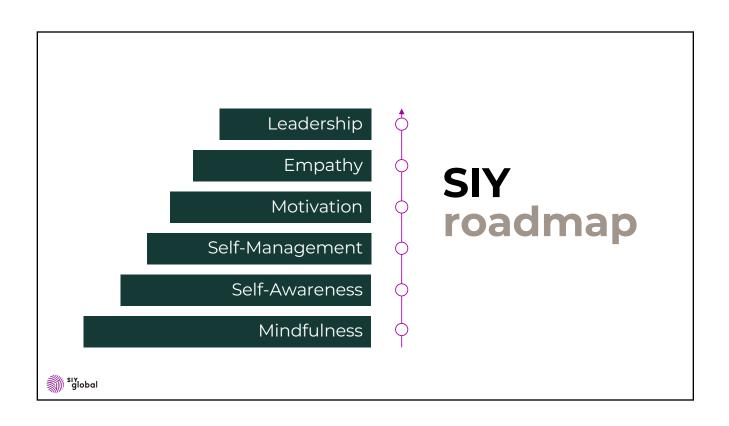
search inside yourself emotional intelligence

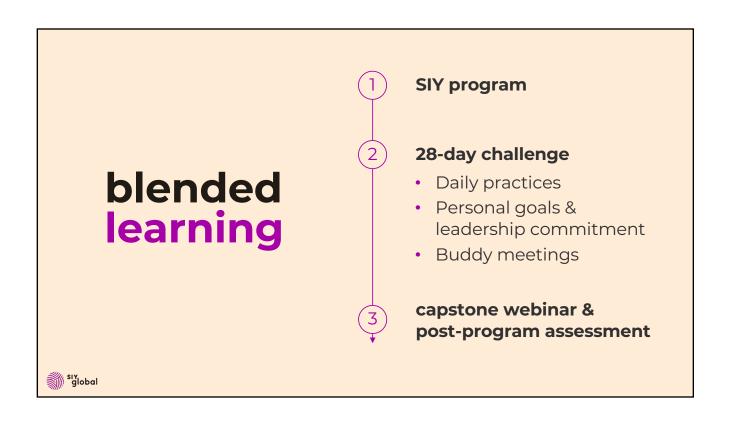
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neuroscience

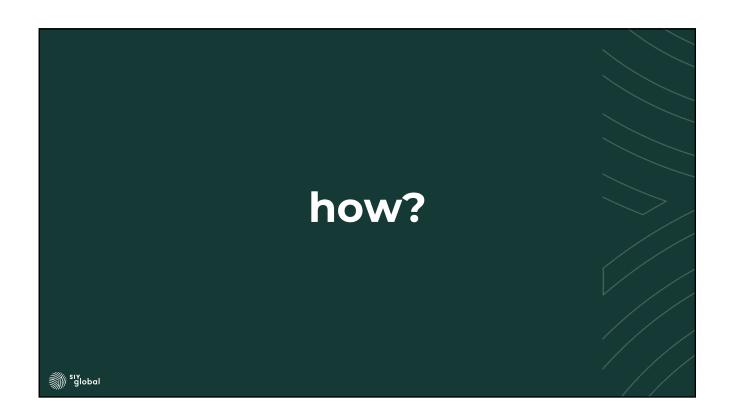
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mindfulness





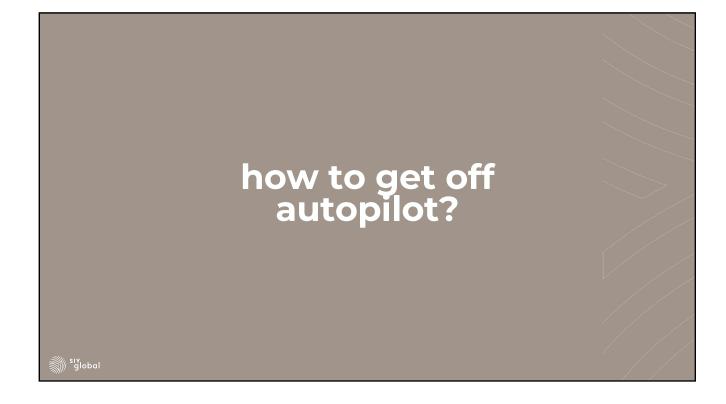




autopilot → **aware** 

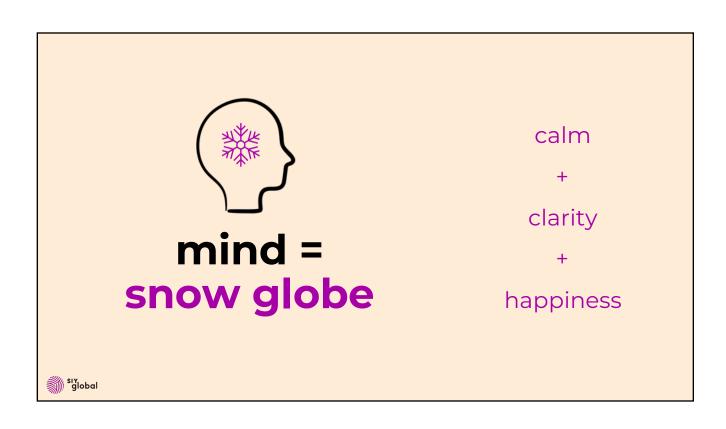
# Attention is in the past or future Distracted Less aware Act based on habit patterns and assumptions

sıy global "Between stimulus and response, there is a space. In that space is our power to choose our response. In our response lies our growth and our freedom."



# mindfulness "being aware"







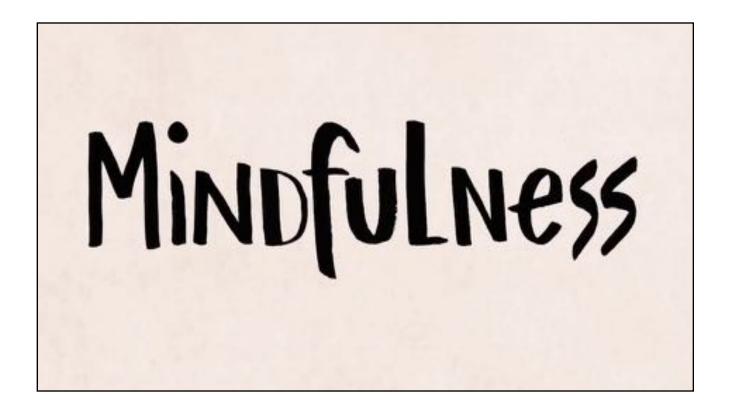
"Mindfulness means paying attention to what's happening in the present moment

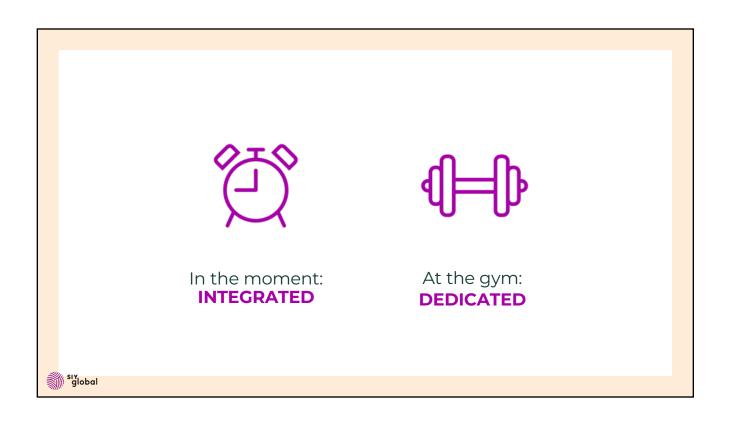
in the mind, body and external environment,

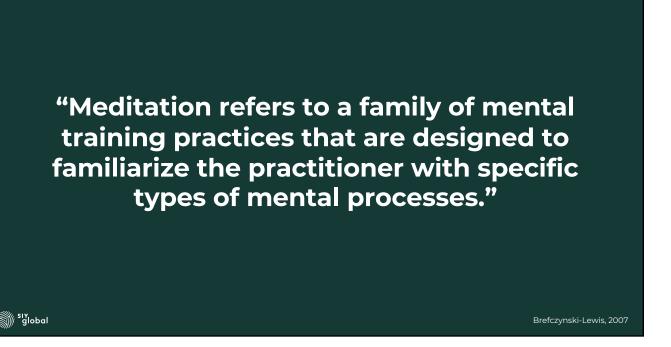
with an attitude of curiosity and kindness."

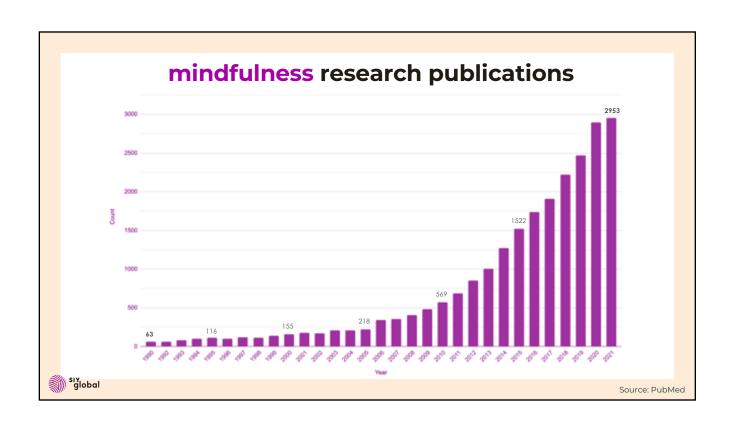


Mindful Nation UK Report









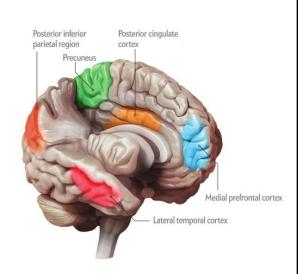


#### neuroplasticity

CHANGES IN ATTENTION & MIND-WANDERING

#### **Default Mode Network (DMN)**

- Related to mind-wandering & selfreferential thinking
- · Less active during meditation
- Meditation practice → greater connectivity with attention management regions, even when at rest





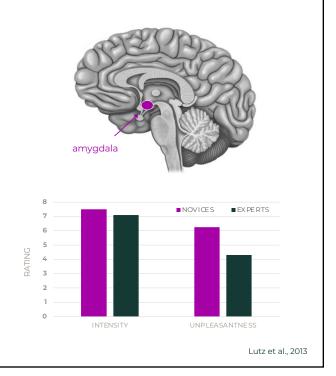
Brewer et al., 2011, image from Ricard et al. 2014

# mindfulness practice

LESS ANTICIPATORY STRESS, FASTER RECOVERY

#### Expert vs. novice meditators responding to pain

- Less anticipatory amygdala activation
- Less self-reported unpleasantness afterwards





#### meditation practice

is meditation associated with altered brain structure?

Certain areas of the brain seemed to enlarge in meditators:

• Insula	awareness of our bodies and emotions
Somatomotor areas	cortical hubs for sending touch and pain
• Prefrontal cortex	paying attention and meta-awareness
Cingulate cortex	self-regulation
Orbitofrontal cortex	self-regulation



Fox et al., 2014

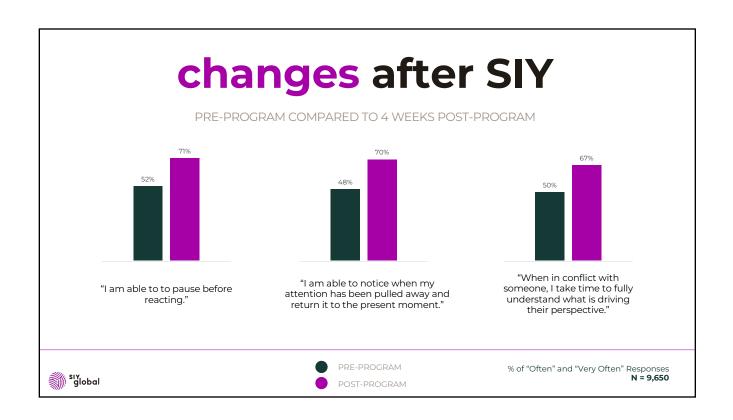
#### meta-analysis

CHANGE IN BRAIN REGIONS

- Attentional control
- Emotion regulation
- Self-awareness



Tang, et al., 2015



#### attention

"The act or faculty of attending, especially by directing the mind to an object."

#### metaattention

"Attention of attention, the ability to know your attention has wandered."



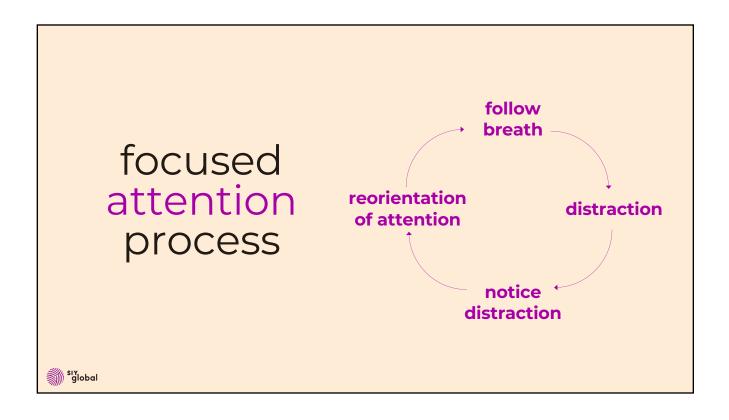
# focused attention

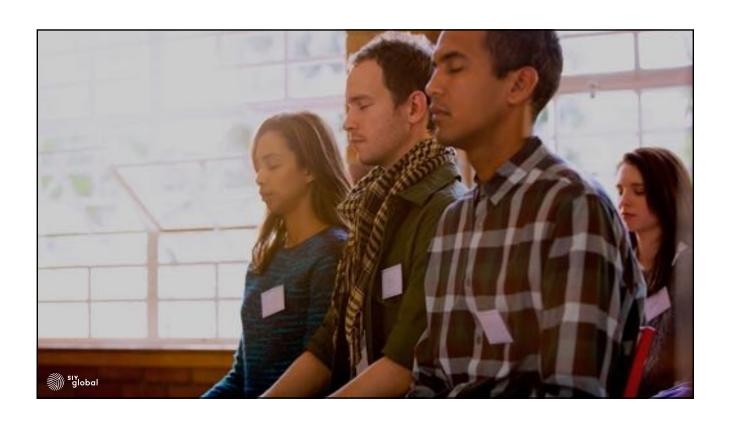
returning attention to a single point

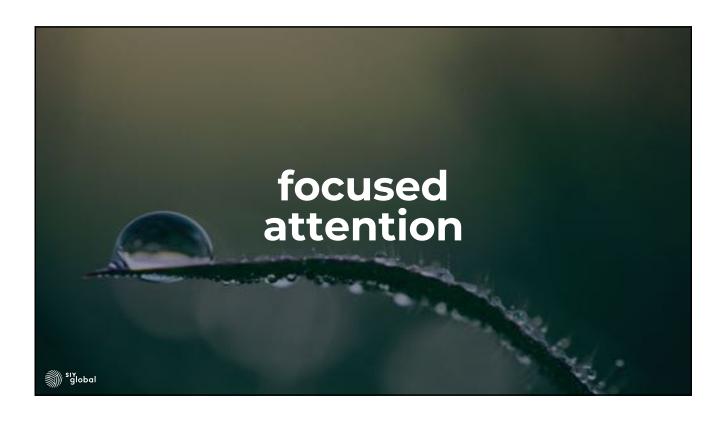
#### open awareness

witnessing mental content without getting carried away by it

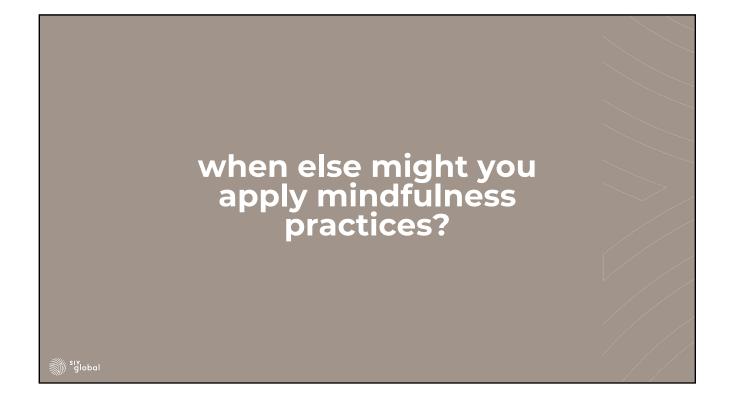


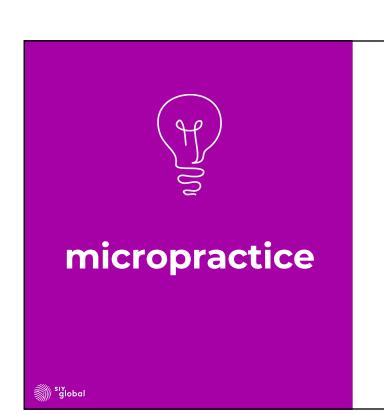












#### MINUTE TO ARRIVE

A quiet moment to fully arrive before starting a meeting

#### key points

- Developing Emotional Intelligence helps us navigate a complex world
- Emotional Intelligence enables:

Performance

Leadership

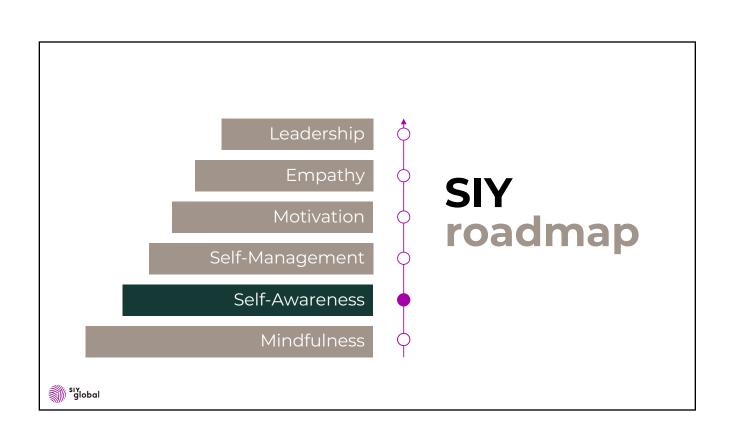
Well-being

 Mindfulness facilitates movement from autopilot → aware Leadership
Empathy
Motivation
Self-Management
Self-Awareness
Mindfulness



# practices recap

- Mindful Listening
- Three Breaths Micropractice
- Focused Attention
- Minute to Arrive Micropractice



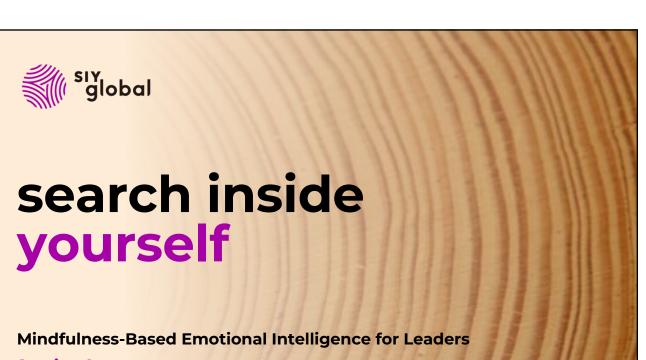
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#### practices

- 1-2 minutes of focused attention practice each day
- Practice mindful listening







**Session 2** 



# practice how did it go?

- 1-2 minutes of focused attention practice each day
- Practice mindful listening









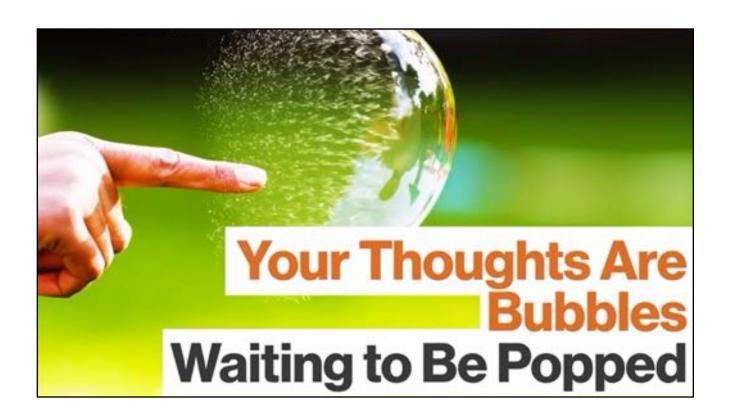
### focused attention

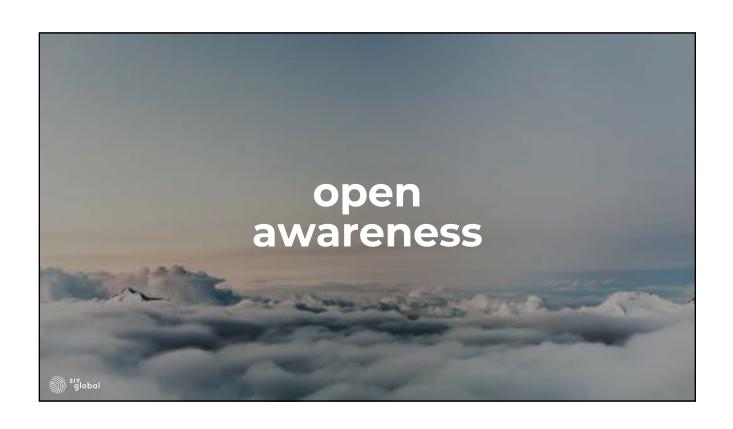
returning attention to a single point

#### open awareness

witnessing mental content without getting carried away by it

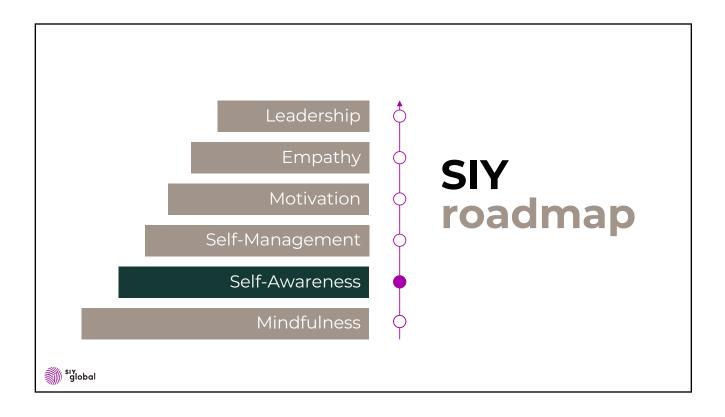
















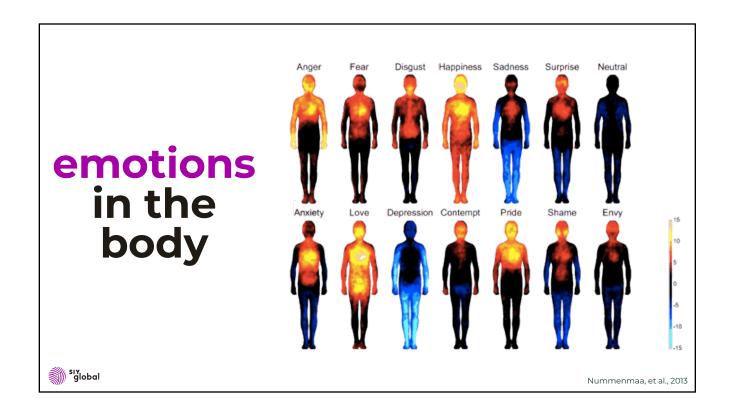
### "Knowing one's internal states, preferences, resources and intuitions."



Daniel Goleman



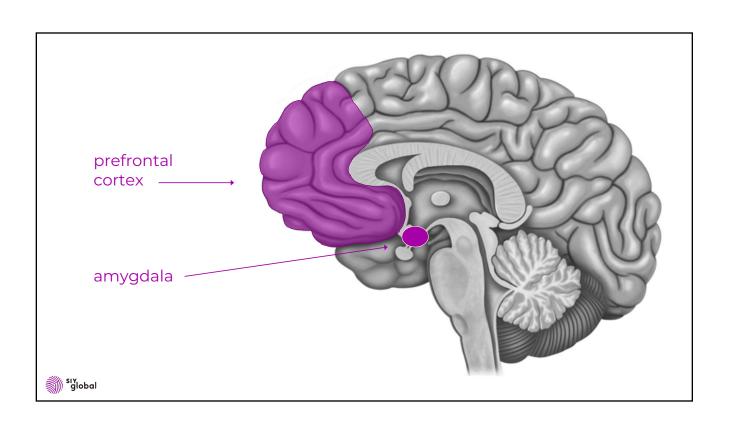


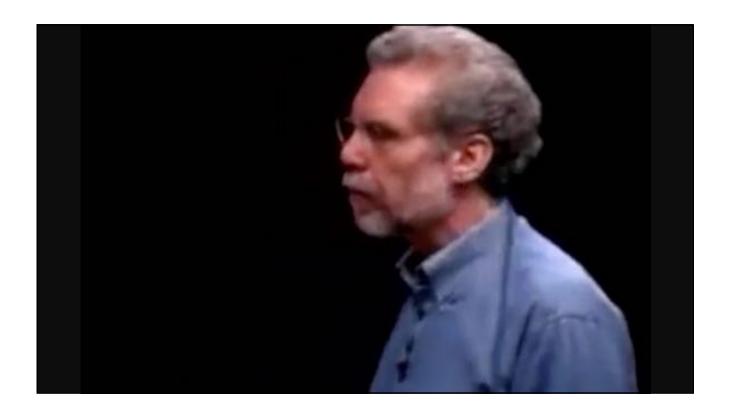




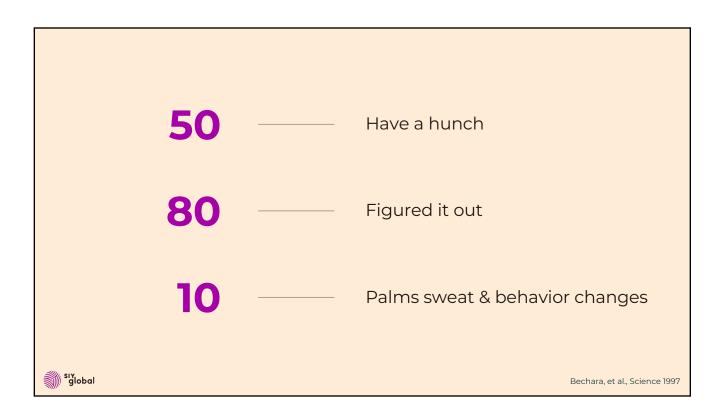
## emotional awareness benefits

- 1. Emotions are necessary for decision-making
- 2. Emotions contain information
- 3. Emotional awareness enables perspective shift

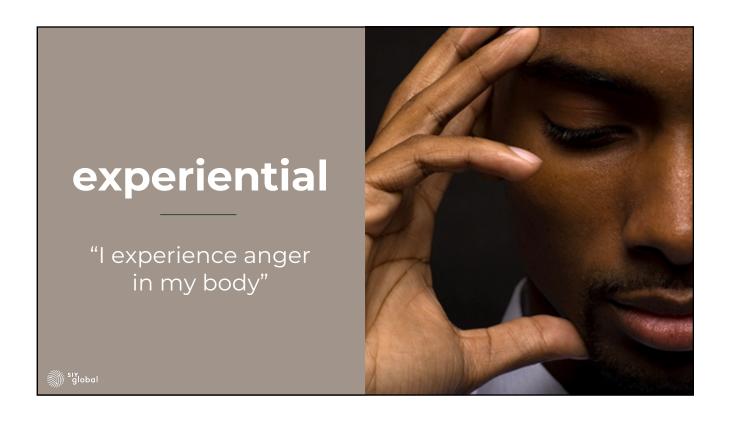






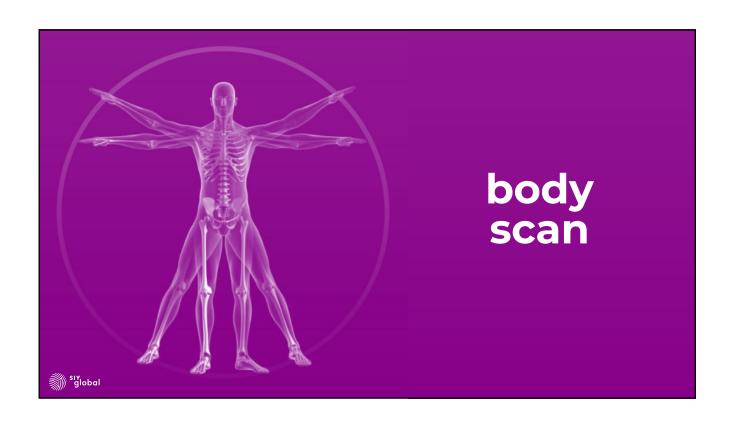








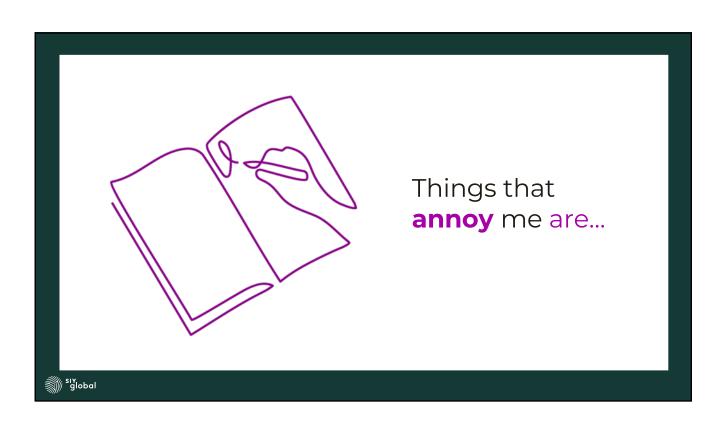






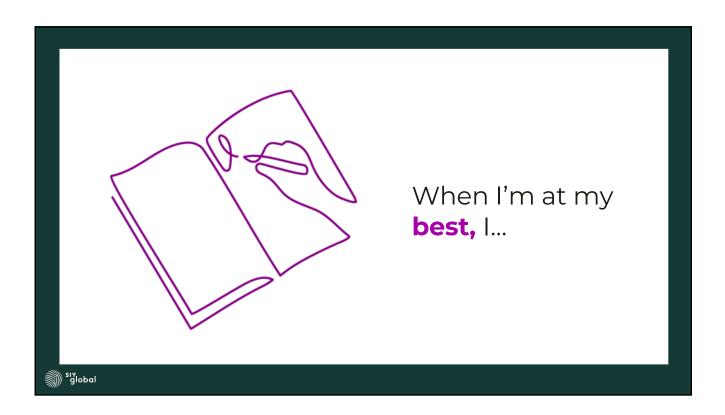
# when might it be helpful to do these practices?











# journaling benefits

- Laid-off professionals journaling about their feelings for five days found new jobs at a much higher rate: 68% vs 27%
- 49 college students, two minutes journaling on two consecutive days → improved mood and well-being.



Buhrfeind & Pennebaker, 1994; University of Missouri, 2009

## key points

- Self-Awareness is the foundation of Emotional Intelligence
- Self-Awareness means knowing one's internal states, preferences, resources, and intuitions
- Emotions are expressed in the body
- Emotions contain information, help decisionmaking, and enable perspective shifts
- Shift view from existential (I am) to experiential (I experience)





# practices recap

- Open Awareness
- Noting Micropractice
- Body scan
- Journaling



# practices

- 2-3 minutes of Open Awareness or Body Scan each day
- Journal (3 min each):
  - In this moment, I am aware that...
  - I feel happiest when...
  - If I know I could not fail I would...
  - What matters most to me in my life right now is...
- Mindful eating

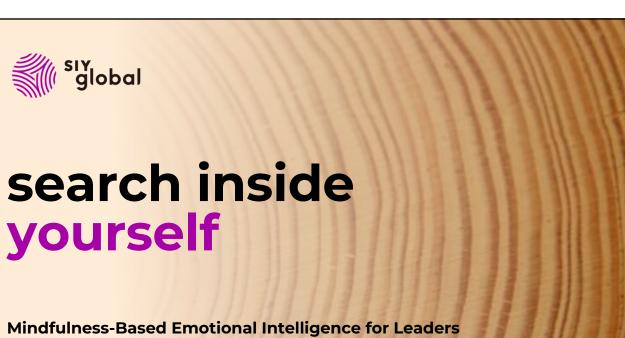


#### what practice(s) do you intend to try between now and the next session?









**Session 3** 

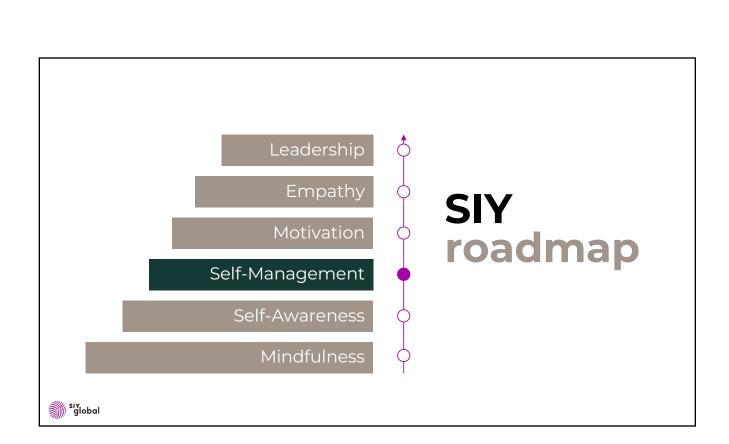


## practice how did it go?

- 2-3 minutes of Open Awareness or Body Scan each day
- Journal (3 min each):
  - In this moment, I am aware that...
  - I feel happiest when...
  - If I know I could not fail I would...
  - · What matters most to me in my life right now is...
- Mindful eating



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"Between stimulus and response, there is a space. In that space is our power to choose our response. In our response lies our growth and our freedom."



Viktor Frankl's teachings, summarized by Stephen Covey

## self-management

the process of managing one's internal states, impulses, and resources



## it is not...

- Avoiding
- Suppressing
- Denying

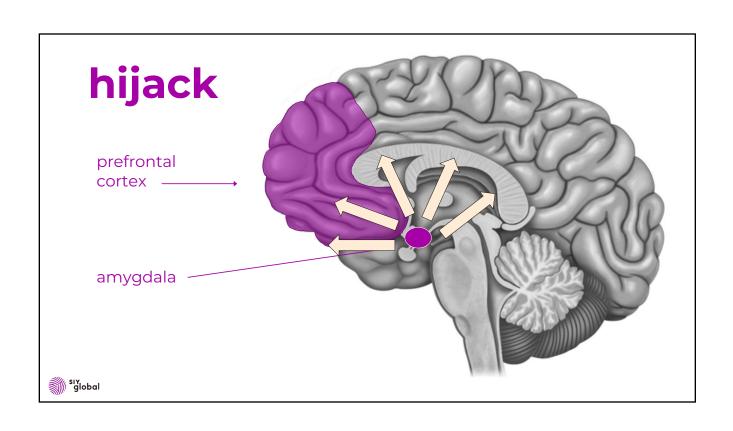
#### it is...

- Reducing harm to ourselves and others
- Navigating challenges more skillfully

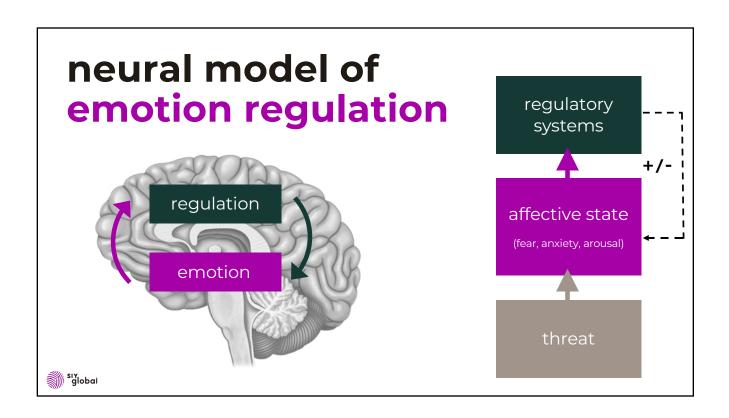


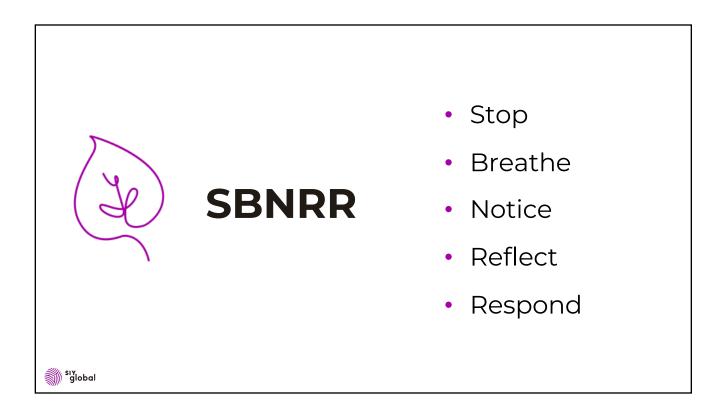
# how to respond to becoming activated?

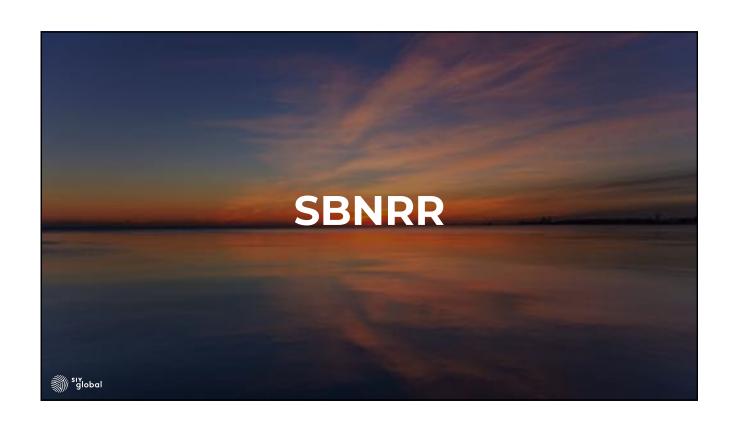












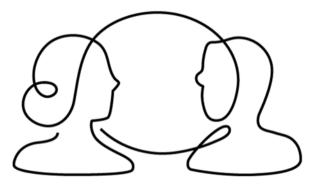


- A talks, & B listens
- B says "What I heard you say is ..." then A gives feedback and B responds until A is satisfied
- Switch roles 1x
- Free-flow conversation

- How are you feeling now?
- What did you experience during the exercise? (content/process)
- OR ... anything else you want



# mindful conversation





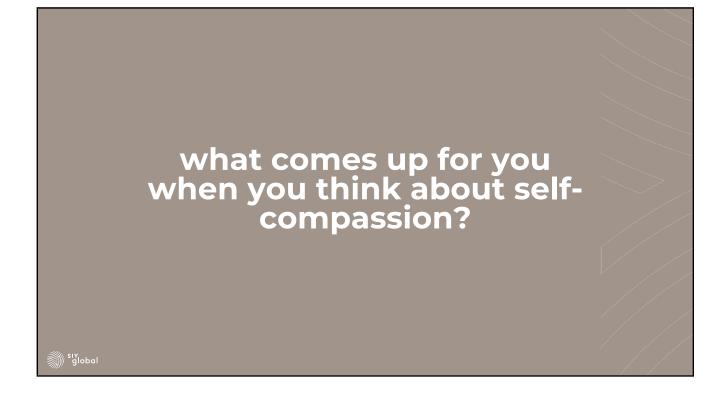




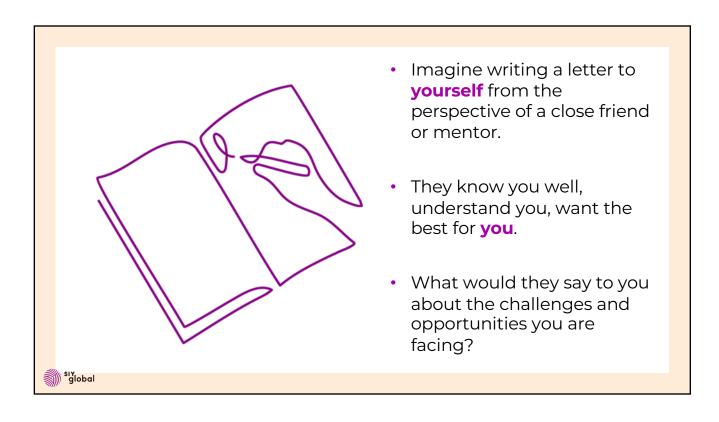




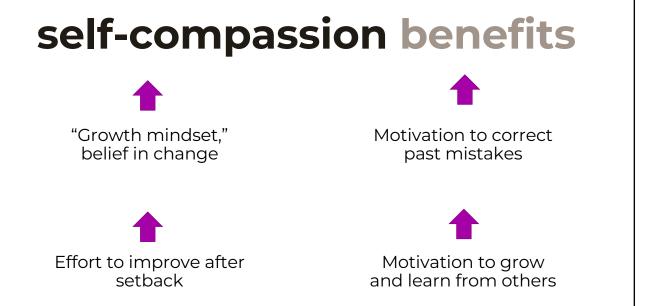
# self-compassion Mindfulness Common Humanity Self-kindness Kristin Neff











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Breines & Chen, 2012

"... self-compassion may increase selfimprovement motivation given that it encourages people to confront their mistakes and weaknesses without either self-deprecation or defensive selfenhancement."



Breines & Chen, 2012



#### micropractice

#### **ACCEPTANCE**

"Breathing in, I do my best; breathing out, I let go of the rest."

## key points

- Self-Management is about moving from compulsion to choice
- Self-Management is not about avoiding, denying, or suppressing – it's about learning to work skillfully with our emotions
- Practicing SBNRR is an effective way to work with activation
- Acceptance and Self-Compassion help manage difficult emotions, creating greater well-being and resilience

Leadership
Empathy
Motivation
Self-Management
Self-Awareness
Mindfulness



# practices recap

- SBNRR
- Mindful Conversation
- Acceptance Micropractice



#### recap sessions 1-3

- Emotional Intelligence is trainable
- Mindfulness facilitates movement from autopilot → aware
- Self-Awareness is the foundation of Emotional Intelligence.
- Self-Management enables a shift from compulsion to choice

Leadership

Empathy

Motivation

Self-Management

Self-Awareness

Mindfulness



# practices

- 3 minutes of dedicated practice each day (focused attention, open awareness, or body scan)
- Try the acceptance micropractice
- Practice SBNRR



